

Quality of care for family planning

Percentage of recent/current users who would return, would refer a friend/relative, or would return and refer friend/relative to provider, by background characteristics

Background characteristics	Percent who would return to provider	Percent who would refer relative/friend	Percent who would return and refer friend/relative
Total (n = 951)	86.1	87.0	80.7
Age group			
15–19	81.3	83.0	76.3
20–24	86.0	89.4	82.1
25–29	89.5	87.8	84.6
30–34	85.7	84.6	78.3
35–39	82.6	83.5	74.8
40–44	83.1	88.6	78.1
45–49	95.0	94.4	92.8
Marital status			
Married or in union	86.9	88.0	81.6
Not married	82.9	83.2	77.0
Unmarried sexually active	83.4	85.8	78.5
Parity			
0–1	85.8	85.9	81.7
2–3	86.9	88.4	82.5
4 or more	85.6	86.4	78.7
Residence			
Urban	81.9	80.3	73.0
Rural	87.5	89.2	83.2
Education			
Never attended	76.1	79.1	69.0
Primary	88.3	88.4	81.9
Secondary	85.8	87.9	82.5
Technical/Vocational	92.9	88.4	88.4
University	71.2	74.7	67.3
Wealth quintile			
Lowest	83.2	85.3	76.2
Lower	86.9	87.5	81.6
Middle	86.1	86.2	78.3
Higher	88.2	88.7	82.9
Highest	84.8	86.4	81.5
Region			
Central	85.6	88.2	81.8
Eastern	85.6	88.2	80.7
Northern	88.1	90.6	84.2
Western	85.9	82.7	77.5