

Kenya Round 7-SDP Questionnaire

001a. Your name: [NAME] Is this your name?	○ Yes○ No
001b. Enter your name below. Please record your name	
002b. Record the correct date and time.	Day: Month: Year:
003a. County	['A list of counties.']
003b. District (sub-county)	['A list of districts (sub-counties).']
003c. Division	['A list of divisions.']
003d. Location	['A list of locations.']
004. Enumeration area	['A list of EAs.']
005. Facility number Please record the number of the facility from the listing form.	
006. Type of facility Please select the type of facility.	 Hospital Health center Health clinic Dispensary Pharmacy / Chemist Nursing / Maternity Home Other
007. Managing authority Please select the managing authority for the facility.	 Government NGO Faith-based organization Private Other
008. Is a competent respondent present and available to be interviewed today?	○ Yes○ No
INFORMED CONSENT Find the competent respondent responsible for patient services (main administrator and family planning in-charge) who is present at the facility. Read the greeting on the next screen:	



Hello. My name is	
009a. Provide a paper copy of the Consent Form to the respondent and explain it. Then, ask: May I begin the interview now?	○ Yes ○ No
009b. Respondent's signature	
010. Interviewer's name Please record your name as a witness to the consent process. You previously entered "[NAME]"	

011. Name of the facility	
Please record the name of the facility.	
012. What is your position in this facility? Select the highest managerial qualification of the respondent.	 Owner In-charge / manager Staff No response
013. When did you begin working at this facility? Select "2020" to indicate "Do not know" or "No Response."	
014. Have you previously participated in the PMA2020 service delivery point survey at this facility?	 Yes No Do not know No response

2

Year:



Section 1 – Information About Services	
Now I would like to ask about the services	provided at this facility.
101. What year did this facility first begin offering health services / products? Select "2020" to indicate "Do not know" or "No Response."	Year:
102. How many days each week is the facility routinely open? Enter a number between 0 and 7. Enter 0 for less than 1 day per week. Enter -88 for do not know, -99 for no response.	
104. Now I have some questions about staffing for this facility. For the following questions, please tell me how many staff with this qualification are currently assigned to this facility. We want to know the highest technical qualification that any staff may hold regardless of the person's actual assignment or specialist studies.	
104. Total number of doctors Enter -88 for do not know, -99 for no response. 0 is a possible answer.	
104. Total number of clinical officers Enter -88 for do not know, -99 for no response. 0 is a possible answer.	
104. Total number of nurses / midwives Enter -88 for do not know, -99 for no response. 0 is a possible answer.	
104. Total number of medical assistants / Nurse Aids Enter -88 for do not know, -99 for no response. 0 is a possible answer.	
104. Total number of pharmacists Enter -88 for do not know, -99 for no response. 0 is a possible answer.	
104. Total number of pharmaceutical technologists Enter -88 for do not know, -99 for no response. 0 is a possible answer.	
104. Total number of other medical staff Enter -88 for do not know, -99 for no response. 0 is a possible answer.	
105a. Do you have an estimate of the size of the current catchment population that this facility serves, that is, the target or total population living in the area served by this facility?	 No catchment area Yes, knows size of catchment area Doesn't know size of catchment area No response
105b. What is the size of the catchment population? Record the number of people living in the area served by this facility.	
106. How many beds does the facility have? 0 is a possible answer. Enter -88 for do not know, -99 for no response.	
107. When was the last time an owner / supervisor from outside this facility came here to visit?	 Never external supervision Within the past 6 months More than 6 months ago Don't know No response



108a. Does this facility have electricity at this time? Select for running electricity only.	○ Yes○ No○ No response
108b. At any point today, has the electricity been out for two or more hours?	 Yes No Do not know No response
109a. Does this facility have running water at this time? Select for running water only.	○ Yes○ No○ No response
109b. At any point today, has running water been unavailable for two or more hours?	 Yes No Do not know No response
110. How many handwashing facilities are available on site for staff to use? Enter -88 for do not know, -99 for no response.	
111. May I see a nearby handwashing facility that is used by staff? Handwashing facility must be accessible to most health workers in the facility. At the handwashing facility, OBSERVE: (select all that apply)	 Soap is present Stored water is present Running water is present Handwashing area is near a sanitation facility None of the above Did not see the facility.

Section 2 – Family Planning Services

Now I would like to ask about family planning services provided at this facility. If there is another provider who would be better able to answer my questions on family planning services in this facility, I would appreciate if you could refer me to the appropriate person.

201. Do you usually offer family planning services / products?	○ Yes○ No○ No response
202. When did this facility first begin offering family planning services / products? The respondent reported that the facility opened in [yyyy-mm]. Select "2020" to indicate "Do not know" or "No Response."	Year:
203. How many days in a week are family planning services / products offered / sold here? Enter a number between 0 and 7. Enter 0 for less than 1 day per week. Enter -88 for do not know, -99 for no response. Number of days the facility is open: \${days_open}	



205. Does this facility provide family planning supervision, support, or supplies to community health volunteers?	○ Yes○ No○ No response
206. How many community health volunteers are supported by this facility to provide family planning services? <i>Record only CHVs who receive supervision, support, or supplies for</i> <i>family planning.</i> <i>If CHVs were recorded as employees in 104, please do not include them</i> <i>here as well.</i> <i>Enter -88 for do not know, -99 for no response.</i>	
207. Do the community health volunteers provide any of the following contraceptives:	 Condoms Pills Injectables None of the above No response
208. How many times in the last 12 months has a mobile outreach team visited your facility to deliver supplementary/additional family planning services? <i>Enter -88 for do not know, -99 for no response. 0 is a possible answer.</i>	
209. Which of the following family planning services do you offer to unmarried adolescents? <i>Read all options and select all that apply.</i>	 Counsel for contraceptive methods Provide contraceptive methods Prescribe / refer for contraceptive methods None of the above No response

Section 4: Provision of Family Planning Methods

401a. For which of the following methods do providers at this facility counsel women about the characteristics of the method, its benefits, and its side effects? <i>Read all options out loud.</i>	 Female sterilization Male sterilization Implant IUD Injectables - Depo Provera Injectables - Sayana Press Pill Emergency contraception Male condom Female condom Diaphragm Foam/Jelly Standard days / cycle beads LAM
	□ Standard days / cycle beads
	No response



	emale sterilization
	Iale sterilization
	nplant
	D
	njectables - Depo Provera
	njectables - Sayana Press
401b. Which of the following methods are provided to clients at \square P	Pill
this facility?	mergency contraception
Read all options out loud.	1ale condom
	emale condom
	Diaphragm
	oam/Jelly
□ S	tandard days / cycle beads
□ N	lone of the above
□ N	lo response

401c. Are clients charged for obtaining any of the follo methods at this facility?	wing	
Read all options out loud.		
	Yes	No
Female sterilization	0	\bigcirc
Male sterilization	0	\bigcirc
Implant	0	\bigcirc
IUD	0	\bigcirc
Injectables - Depo Provera	0	\bigcirc
Injectables - Sayana Press	0	\bigcirc
Pill	0	\bigcirc
Emergency contraception	0	\bigcirc
Male condom	0	\bigcirc
Female condom	0	0
Diaphragm	0	0
Foam / jelly	0	0
Standard days / cycle beads	0	0

+---

402. How much do you charge for one unit of each method that you provide?	



Enter all prices in Kenyan Shillings.	
Enter -88 for do not know, -99 for no response.	
Female sterilization (full cost of procedure)	
Male sterilization (full cost of procedure)	
Implants (full cost of the implant and insertion)	
IUD (full cost of the IUD and insertion)	
One shot of 3-month injectable (Depo Provera)	
One shot of 3-month injectable (Sayana Press)	
One month supply of pills	
A single dose of emergency contraception	
One male condom	
One female condom	
A diaphragm	
Foam / jelly	
Standard days / cycle beads	

 403. Do family planning clients need to pay any fees in order to be seen by a provider in this facility even if they do not obtain a method of contraception? These may be consultation or registration fees charged to everyone who is seen in this facility or may be specific to family planning clients. This does not include method-specific charges for obtaining a method of family planning. 	 Yes No No response
405. On days when you offer family planning services, does this facility have trained personnel able to insert implants?	○ Yes○ No○ No response
406. On days when you offer family planning services, does this facility have trained personnel able to remove implants?	○ Yes○ No○ No response
407. On days when you offer family planning services, does this facility have trained personnel able to insert IUDs?	 Yes No No response
408. On days when you offer family planning services, does this facility have trained personnel able to remove IUDs?	○ Yes○ No○ No response
409. Does this facility have the following supplies needed to insert and/or remove implants:<i>Read out all supplies and select all that apply. Supplies do not need to be observed.</i><i>Supplies must be available on the day of the interview</i>	 Clean Gloves Antiseptic Sterile Gauze Pad or Cotton Wool Local Anesthetic



	 Sealed Implant Pack Surgical Blade None of the above No response
410. Does this facility have the following supplies needed to insert and/or remove IUDs: Read out all supplies and select all that apply. Supplies do not need to be observed. Supplies must be available on the day of the interview	 Sponge-holding forceps Speculums (large and medium) Tenaculum Uterine Sound None of the above No response
 411a. May I see your family planning register from the last completed month? From family planning register, record: (1) the total number of family planning visits (new and continuing) in the last completed month, for each method. (2) the number of new clients who received family planning services in the last completed month, for each method. 	 ○ Yes ○ No ○ No response

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Female Sterilization	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Male Sterilization	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Implants	
411a. Number of new clients: Implants	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: IUD	
411a. Number of new clients: IUD	



	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Injectables - Depo Provera	
411a. Number of new clients: Injectables - Depo Provera	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Injectables - Sayana Press	
411a. Number of new clients: Injectables - Sayana Press	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Pill	
411a. Number of new clients: Pill	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Emergency contraception	
411a. Number of new clients: Emergency contraception	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Male condom	
411a. Number of new clients: Male condom	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Female condom	
411a. Number of new clients: Female condom	



	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Diaphragm	
411a. Number of new clients: Diaphragm	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Foam / jelly	
411a. Number of new clients: Foam / jelly	

	Enter for past completed month. Enter - 88 for do not know, enter -99 for no response.
411a. Total number of visits: Standard days / cycle beads	
411a. Number of new clients: Standard days / cycle beads	

411b. May I see your family planning record book from the last completed month?	
From family planning record book, record the total number of family planning products sold in the last completed month, for each method. Enter -88 for do not know. Enter -99 for no response.	
Number of units sold or provided: Implants	
Number of units sold or provided: IUD	
Number of units sold or provided: Injectables - Depo Provera	
Number of units sold or provided: Injectables - Sayana Press	
Number of units sold or provided: Pill	
Number of units sold or provided: Emergency contraception	
Number of units sold or provided: Male condom	
Number of units sold or provided: Female condom	
Number of units sold or provided: Diaphragm	
Number of units sold or provided: Foam / jelly	
Number of units sold or provided: Standard days / cycle beads	



412. In the past 12 months, have there been any meetings where service statistics (or inventory) for family planning are discussed with staff?	○ Yes○ No○ No response
413. May I see any wall charts, graphs, written reports, minutes or other written materials produced with service data from the past 12 months? Select all relevant types of documentation observed. Posters or other information, education and communication (IEC) materials that do not contain service data should not be counted.	 Observed wall chart / graph Observed written report / minutes Observed other means of reviewing service data Other Nothing observed
414a. May I see the room where examinations for family planning are conducted?	 ○ Yes ○ No ○ No response

414b. For each of the following items, check to see whitem is either in room where examinations are conduct an adjacent room.	ted or in		
O: Observed; RU: Reported, Unseen; NA: Not Availab	le		
	0	RU	NA
Running water (piped)	\bigcirc	\bigcirc	0
Other running water (bucket with tap or pour pitcher)	\bigcirc	\bigcirc	0
Water in bucket or basin (water reused)	\bigcirc	\bigcirc	\bigcirc
Hand-washing soap	\bigcirc	\bigcirc	\bigcirc
Single-use hand drying towels	\bigcirc	\bigcirc	0
Waste receptacle with lid and plastic liner	\bigcirc	\bigcirc	0
Sharps container	\bigcirc	\bigcirc	0
Disposable latex gloves	\bigcirc	\bigcirc	0
Disinfectant	\bigcirc	\bigcirc	\bigcirc
Disposable needles and syringes	\bigcirc	\bigcirc	0
Auditory privacy	\bigcirc	\bigcirc	0
Visual privacy	\bigcirc	\bigcirc	\bigcirc
Examination table	\bigcirc	\bigcirc	\bigcirc
Client educational materials on FP	\bigcirc	\bigcirc	0

NOTE: Questions 416a-c will repeat for each of the methods provided at this SDP. Methods selected in 401b: [METHODS SELECTED]



416a. You mentioned that you typically provide Implants at this facility, can you show them to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days have Implants been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Have Implants been out of stock at any time in the last 3 months?	 Yes No Do not know No response
416a. You mentioned that you typically provide IUDs at this facility, can you show them to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days have IUDs been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Have IUDs been out of stock at any time in the last 3 months?	 Yes No Do not know No response
416a. You mentioned that you typically provide Injectables Sayana Press at this facility, can you show them to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days have Injectables Sayana Press been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Have Injectables Sayana Press been out of stock at any time in the last 3 months?	 Yes No Do not know No response
416a. You mentioned that you typically provide Injectables Depo Provera at this facility, can you show them to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days have Injectables Depo Provera been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Have Injectables Depo Provera been out of stock at any time in the last 3 months?	○ Yes○ No



	 Do not know No response
416a. You mentioned that you typically provide Pills at this facility, can you show it to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days have Pills been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Have Pills been out of stock at any time in the last 3 months?	 Yes No Do not know No response
416a. You mentioned that you typically provide Emergency Contraception at this facility, can you show it to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days has Emergency Contraception been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Has Emergency Contraception been out of stock at any time in the last 3 months?	 Yes No Do not know No response
416a. You mentioned that you typically provide Male condoms at this facility, can you show it to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days have Male condoms been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Have Male condoms been out of stock at any time in the last 3 months?	 Yes No Do not know No response
416a. You mentioned that you typically provide Female condoms at this facility, can you show it to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days have Female condoms been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	



416c. Have Female condoms been out of stock at any time in the last 3 months?	 Yes No Do not know No response
416a. You mentioned that you typically provide Diaphragms at this facility, can you show it to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days have Diaphragms been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Have Diaphragms been out of stock at any time in the last 3 months?	 Yes No Do not know No response
416a. You mentioned that you typically provide Foam/Jelly at this facility, can you show it to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days has Foam/Jelly been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Has Foam/Jelly been out of stock at any time in the last 3 months?	 Yes No Do not know No response
416a. You mentioned that you typically provide Standard Days/Cycle Beads at this facility, can you show them to me?	 In-stock and observed In-stock but not observed Out of stock No response
416b. How many days have Standard Days/Cycle Beads been out of stock? Enter 1 if only today. Enter -88 for do not know. Enter -99 for no response.	
416c. Have Standard Days/Cycle Beads been out of stock at any time in the last 3 months?	 Yes No Do not know No response
417a. May I see the room where contraceptive supplies are stored? If you are already in the room, select "yes."	 ○ Yes ○ No ○ No response



417b. Observe the place where contraceptive supplies stored and report on the following condition.	sare	
	Yes	No
Are all the methods off the floor?	\bigcirc	\bigcirc
Are all the methods protected from water?	\bigcirc	\bigcirc
Are all the methods protected from the sun?	\bigcirc	\bigcirc
Is the room clean of evidence of rodents (bats, rats) or pests (roaches)?	0	0

Section 5: Family Planning Service Integration		
501. Which of the following services are provided at this facility? <i>Read all options and select all that apply.</i>	 Antenatal Delivery Postnatal Post-abortion None of the above No response 	
502. Which of the following is discussed with the mother after delivery or during the first postnatal visit? Read all options and select all that apply. If your respondent is not involved in delivery or postnatal care, ask if they can refer you to someone at the facility who provides these services.	 Return to fertility Healthy timing and spacing of pregnancies Immediate and exclusive breastfeeding Family planning methods available to use while breastfeeding Lactational Amenorrhea Method and transition to other methods Long-acting method options None of the above No response 	
503. Is the woman offered a method of family planning during the postnatal visit?	 Yes No No response 	
504. During post-abortion visits, which of the following is discussed with the client: <i>Read all options and select all that apply.</i>	 Post-abortion mental health Return to fertility Healthy timing and spacing of pregnancies Long-acting method options FP methods for birth spacing None of the above No response 	



505. Is the woman offered a method of family planning during the post-abortion visit?	○ Yes○ No○ No response
506. Does this facility offer any service related to diagnosis, treatment, or supportive services for HIV?	 ○ Yes ○ No ○ No response
508a. When a client comes in for HIV services, are they offered condoms by the HIV service provider? If your respondent is not involved in HIV service provision, ask if they can refer you to someone at the facility who provides these services.	 Yes No Do not know No response
508b. Does the HIV service provider offer them any other method of contraception besides condoms?	 Yes No Do not know No response
508c. Are HIV clients given information on where they can obtain contraception elsewhere?	 Yes No Do not know No response
508d. Are HIV clients referred for family planning services within the facility, outside the facility, or both?	 Within facility only Outside facility only Both Don't know No response
094. Ask permission to take a photo of the entrance of the facility. Did you get consent to take the photo?	○ Yes○ No
Thank the respondent for his / her time. The respondent is finished, but there are still more questions for you to complete outside the facility.	

Location and Questionnaire result	
095. Take a GPS point outside near the entrance to the facility. <i>Record location when the accuracy is smaller than 6m.</i>	
096. Ensure that no people are in the photo.	
097. How many times have you visited this service delivery point for this interview?	 1st time 2nd time 3rd time
098. In what language was this interview conducted?	 ◯ English ◯ Kiswahili ◯ other



099. Questionnaire Result *Record the result of the questionnaire.*

- \bigcirc Completed
- \bigcirc Not at facility
- \bigcirc Postponed
- \bigcirc Refused
- \bigcirc Partly completed
- \bigcirc Other